

Q&A from the No Wrong Door June Monthly Webinar

From Pennsylvania:

Question: What was/is Vermont's budget for the consultant to develop the brand and the brand guidelines?

Answer: Our contract was for \$25,000. That was all inclusive from planning to product. [Vermont's Brand Implementation Plan](#) is posted to the [Planning Grants Webpage](#).

From Pennsylvania:

Question: What are some examples of infrastructure updates that New Hampshire completed through its BIP grant?

Answer: Examples of New Hampshire's infrastructure updates are accessible on our Partner webpage: <http://www.nhcarepath.org/partners>. Two other examples that are not on the webpage are our commercial and billboard.

From Pennsylvania:

Question: How do WA and OR compensate/reimburse organizations for the time staff spends doing initial PCC interviews and common intake activities?

Answer: How/what Oregon pays for these activities is dependent on role and agency status:

- State staff - initial intake/PCC for Medicaid-funded LTSS: cost allocation – salaries determined by state scale
- Non-state ADRC/NWD staff - initial Intake/PCC: reimbursement based on monthly billings per approved budgets and cost allocation plans, includes Medicaid Administrative Claiming. Salaries determined by local jurisdictions.